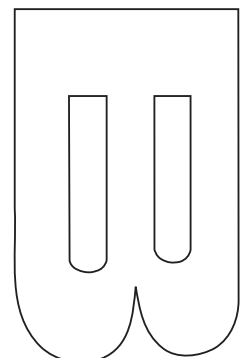
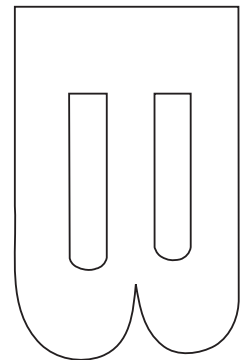
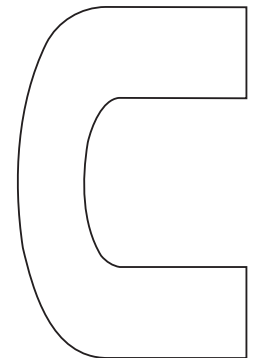
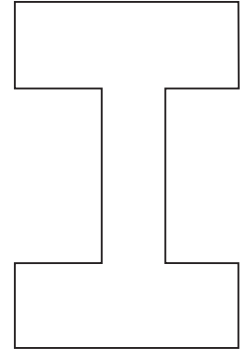
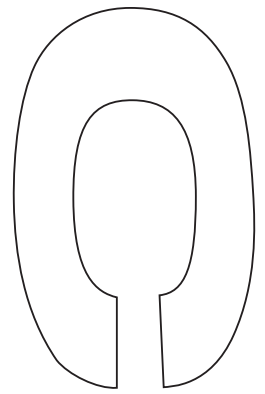




Running Out of Time?

Introducing a “Just-In-Time”, Pay-By-Phone Service



Too late to send a check by mail? Not able to pay your Chubb premium online by the deadline? Life can get pretty hectic sometimes, and Chubb wants to help make things easier. With our new Pay-By-Phone service, you can make just-in-time payments 24x7x365.

No Checks. No Stamps. No Boundaries.

There is no enrollment process and no time wasted. You now have total control over when and how your premium payments are made. The Pay-By-Phone service is like using a check, without needing a stamp. Eliminate the postage. Eliminate the handling. Eliminate the stress.

Last Minute or Last Second: How It Works

To make a payment by touch-tone phone at any time, call the Chubb Customer Care Team at **1-800-682-4822**. Our automated system will prompt you to select the Pay-By-Phone option. A one-time debit card payment is processed automatically and deducted from your personal checking account. Or, you can authorize payment by electronic check via your bank routing number. You will receive a confirmation number, and the credit will be posted to your Chubb account within 12 hours.

Wherever You Are, Whatever You're Doing

It's easy to pay by phone. Just have the following information handy:

- 8- to 10-digit Chubb policy number, followed by the account number, located on your Chubb Personal Insurance Statement.
- The dollar amount you wish to pay.
- Debit/ATM card number **-OR-** your bank checking account number and 9-digit bank routing number. (Routing number is located between two symbols on the bottom left-hand side of the check. The checking account number is the second set of numbers).
- Pen and paper to record the confirmation number.

Safe, Secure and Easy

Payments by phone are processed by BillMatrix, a leading provider of comprehensive electronic bill payment services, using private and secure payment channels and leading automated consumer interface technologies.

Is There a Charge For This Service?

A \$1.95 convenience fee is charged per transaction to cover the costs assessed by various processors that authorize payments.

To Learn More

For more information about your Chubb bill, call the Chubb Customer Care Team at 1-800-682-4822, Monday through Friday, 8 a.m. to 6 p.m. EST. Automated service is available 24x7. To learn more, visit www.chubb.com/personal.

End late payment worries, and avoid a close call — with one simple call.



Chubb Group of Insurance Companies

P.O. Box 1615, Warren, NJ 07061-1615

www.chubb.com/personal

Chubb refers to the insurers of the Chubb Group of Insurance Companies.

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